

GENERAL TERMS & CONDITIONS CROSSFIT MALLORCA HOLIDAYS

Services

CrossFit Mallorca offers a range of services that contribute to personal fitness and wellness.

These include classes, consultations, retreats, workshops with sports and wellness activities such as CrossFit, Hyrox, Bootcamp, hiking, meditation, yoga, breathing techniques, nutrition, hiking, biking and more....

Services can also be provided by partners - individuals and companies (e.g. coaches & trainers, consultants, entertainers, caterers, hotels...).

Pricing & Payment

Pricing

We express the prices in our offers, including taxes, in Euros (EUR).

The prices are valid at the time of the order and we allow ourselves to update the prices for each new offer.

Payment

CrossFit Mallorca offers the following payment options:

Bank transfer to the following bank account:

CrossFit Mallorca S.L.

La Caixa Bank

IBAN: ES64 2100 4379 6802 0011 8809

SWIFT: CAIXESBBXXX

We require a down payment of EUR 500.00 from you (customer) to confirm the order of our services and guarantee your place. The rest of the balance is due one month before the start of the event.

Scope of services

The scope of services is generally determined according to the information communicated by CrossFit Mallorca in writing (e.g. by email, travel confirmation, invoice) as well as according to the service descriptions in CrossFit Mallorca's general publications (e.g. on the Internet or in travel

brochures). In case of unforeseen and unavoidable events or force majeure, such as war, strike, natural disasters, withdrawal of landing rights, epidemics, pandemics and related official measures, the scope of services provided by CrossFit Mallorca is limited or reduced. In the aforementioned cases, the service descriptions in CrossFit Mallorca's general publications are not binding. The client has no right to a refund of the travel price in case of limited or reduced services in case of an unforeseen and unavoidable event (force majeure). Further compensation will be rejected.

In case of contradictions, the information communicated in writing shall prevail. Special requests of the client as well as subsequent additional agreements require an explicit written confirmation by CrossFit Mallorca to be valid.

Special case hotel facilities

The availability of the hotel facilities listed in the service descriptions (e.g. sports and wellness facilities, conference rooms) cannot be guaranteed. Certain facilities may not be located in the immediate vicinity of the accommodation and/or are provided by third-party providers.

Booking

The booking is confirmed when you (customer) buy the product through the CrossFit Mallorca booking platform and fill in the registration form online for your personal booking.

Refund, Cancellation & Validity

Each workshop and trip is planned by a binding contract between you (client) and CrossFit Mallorca. After buying the product through the booking platform and submitting the online booking form, the booking is binding and a cancellation after the booking is not possible. The invoice triggered by the booking must be paid even if the retreat cannot be attended.

Travel Insurance

We recommend each guest to take out a personal travel insurance.

Health disclaimer

Nutrition disclaimer

CrossFit Mallorca's events are designed according to the information that customers provide to us by filling out and submitting the online registration form. CrossFit Mallorca is not responsible for any adverse effects resulting from incorrect or incomplete information you have

provided to us. You acknowledge that CrossFit Mallorca sometimes works with third party restaurant and caterer providers.

Medical disclaimer

You (Client) acknowledge that no service or program offered by CrossFit Mallorca is intended to cure, prevent, diagnose, alleviate or treat any medical condition, disease, physical or mental.

Liability exclusion in case of accidents

Participation in CrossFit Mallorca courses, studios, workshops, training, retreats and other physical activities is at your own risk. CrossFit Mallorca is not liable for any personal injury resulting from participation in CrossFit Mallorca activities. You (Client) release CrossFit Mallorca from any liability for injury or death resulting from your presence at any CrossFit Mallorca activity or use of CrossFit Mallorca products or services sold on the website www.crossfitmallorca.com

Image rights

CrossFit Mallorca allows itself the right to take photos and videos for communication purposes on its networks during the events, where you (client) might be recognizable. This includes the website, LinkedIn page, Instagram and Facebook page, CrossFit Mallorca brochures and CrossFit Mallorca partners' communication channels.

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